

ESCAPE TRAILER INDUSTRIES LTD.
43851 B Industrial Way,
Chilliwack, BC, V2R 4L2
Tel 604 703 1650 / Fax 604-703-1651
info@escapetrailer.com

September 22, 2015

To Whom it May Concern,

Escape Trailer Industries is announcing a recall on the trailer frames manufactured for the 15', 17', and 19' Escape Travel Trailers between 2009 and 2014. This recall pertains to all 3" frames with a welded joint where the A-frame meets the chassis rails. *(Please see Fig A.)*

CONCERN

Certain trailer frames may have been manufactured with a weak weld at the joint where the A-frame joins to the chassis rails. Prolonged flexing on a weak joint can cause a failure at this point.

SOLUTION

An additional mending plate is required to strengthen the joint on the 15', 17' and 19' Escape Trailer Frames. The 19' Escape will also require two additional attachment points installed to bolt the body to the frame. *(Please see Fig B. and C.)*

There are two options to have this issue corrected:

1). Contact Escape Trailer Industries in Chilliwack at warranty@escapetrailer.com to set up an appointment. Repairs will be available by appointment only.

Or

2). Escape Trailer Industries will ship all required hardware and instructions to the address provided by the customer. Escape Trailer Industries will reimburse the customer as per the Compensation Guidelines below.

COMPENSATION

If Escape Trailer Industries performs the work, there is no charge to the customer.

If a third party welding shop is used, Escape Trailer Industries will pay up to, \$60cdn or \$50usd, to have this repair fixed. Please note this will take approximately 30 minutes to complete.

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INSTRUCTIONS for WARRANTY REPAIR AND COMPENSATION

If your trailer frame is included with this recall:

- 1). Please respond to this email providing Escape Trailer Industries with your current mailing address.
- 2). State your intention as to whether Escape Trailer Industries will be completing the repair or if you will be having the repair completed locally.
- 3). If you would like the repair completed locally we will ship the mending plates with instructions directly to you.
- 4). Once you have received the mending plate you will make the necessary arrangements to have the mending plates installed as per the provided instructions.
- 5). Once the work has been completed, please have the repair company contact Escape Trailer Industries and we will provide them with a credit card to process the \$60cdn or \$50usd.

Or

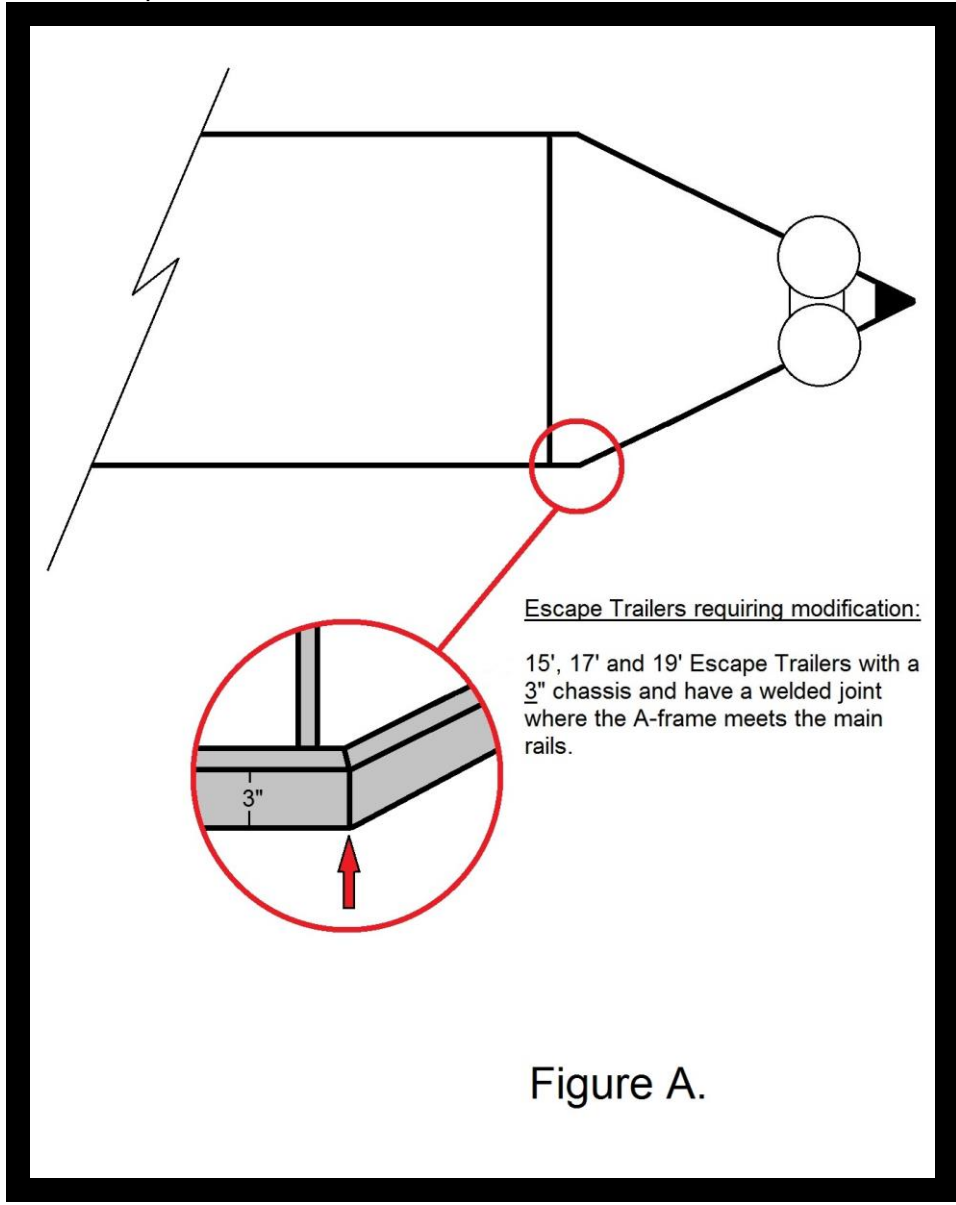
Provide Escape Trailer Industries with a copy of the invoice and we will reimburse you \$60cdn or \$50usd. Please note Escape Trailer Industries is not responsible for bank fees.

Please note we will be contacting all customers by email and by post. We apologize for any inconvenience this may cause. Please feel free to forward any other questions you may have.

Sincerely,

Escape Trailer Industries
Tel 604 703 1650/Fax 604 703 1651

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Figure B. 15' and 17' Escape Reinforced



Figure C. 19' Escape Frame Reinforced

